

RUAG privacy notice for websites

Data protection is a matter of trust. Your trust is crucial for the RUAG MRO Group and its companies (hereinafter “**RUAG**” and/or “**we**” and/or “**us**”).

This is a translation. In case of inconsistencies, the original German version prevails.

1. About us

Each RUAG company that processes personal data for its own business purposes acts as a data controller.

For example, if you are working with a company regarding a matter which concerns that company, then that company is responsible for the personal data processed in relation to this matter; or if a company invites you to participate at a customer event, then that company is responsible for the personal data processed in relation to this event.

The following company is responsible for the respective processing of personal data:

- RUAG Ltd, Seetalstrasse 175, 6032 Emmen, Switzerland

Further contact information of RUAG Group companies can be found at www.ruag.ch.

2. When does this privacy notice apply?

This privacy notice applies exclusively to your use of the website. The website may contain links to other websites. Please note that we have no control over how these websites process your personal data. We recommend that you check the privacy notice of each website before submitting your personal data.

Among other things, this website also uses cookies. Further information regarding the use of cookies can be found in our cookie policy.

3. For what purposes do we process your personal data?

We may process personal data in the following situations and for the **following purposes**:

- **Communication with you:** We may process your personal data if you contact RUAG or are contacted by RUAG, for example, if you contact our customer service, send us a letter or call us. We use this personal data in order to provide you with information, handle your request and communicate with you.

4. On what grounds do we process your personal data?

We process personal data based on the following grounds:

- Based on **overriding private or public interests**. This includes, for example, operating our website, providing customer support and communicating with customers outside of a contractual relationship, marketing activities, getting to know our customers and other people better and improving products and services as well as developing new ones.
- Based on your **consent**. If a processing activity requires your consent (e.g. in case of a newsletter subscription or cookie selection), we will obtain your informed consent in advance.
- Based on **statutory regulations**.

5. What categories of personal data do we process about you?

For the use of our website, it is generally not required that you provide personal data. During your visit to our website, we automatically process your IP address. In certain cases, we may also require specific personal data in order to provide the requested services.

RUAG processes the following categories of personal data:

- IP address
- Contact data (e.g. name, first name, address)
- Communication data (phone number, mobile number, email, fax number)

6. Who do we share your personal data with?

If required, RUAG will transfer your personal data to data processors as well as other independent data controllers in compliance with applicable data protection law. Specifically, your personal data will be transferred to the following categories of recipients:

- RUAG Group companies
- Marketing and advertising agencies
- IT service providers (e.g. cloud service providers)

7. To which third countries do we disclose your personal data?

Certain recipients of your personal data may be located abroad, including in countries outside Switzerland, the EU or the EEA, where the legal system does not offer the same comprehensive protection of your personal data as in Switzerland, the EU or the EEA.

If necessary, RUAG will transfer your personal data to the following third countries:

- Germany
- United States

If we transfer your personal data to recipients in unsecure third countries, such as the United States, we conclude an appropriate data transfer agreement with the recipients, such as the updated EU standard contractual clauses, to ensure adequate protection of your personal data in the unsecure third country.

8. How do we protect your personal data?

To safeguard your personal data, we implement appropriate technical and organizational measures in order to protect your personal data against unauthorized or unlawful processing and to prevent the risk of loss, accidental alteration, accidental disclosure or unauthorized access.

9. How long do we store your personal data?

We store your personal data only for as long as it is necessary for the relevant processing purposes of your personal data or for compliance with legal retention periods.

10. What rights do you have in relation to your personal data?

You have the following rights within the limits set forth in the applicable law:

- You may request information about whether RUAG processes personal data about you and, if so, which data.
- You may object to the processing of your personal data under certain conditions.
- You may demand the marking of your personal data as disputed under certain conditions.
- You may demand the correction of your personal data under certain conditions.
- You may have the processing of your personal data restricted under certain conditions.
- You may demand the deletion of your personal data under certain conditions.
- You have the right to data disclosure and transfer, which means that you or a person designated by you receive the personal data provided by you in a structured, commonly used and machine-readable format.
- You have the right not to be subjected to automated decision-making, including profiling, which produces legal effect for yourself or has a similar significant effect. We generally do not use automated decision-making or profiling. However, if you have been subject to an automated decision and do not agree with the outcome, you can contact the RUAG data protection team and ask RUAG to review the decision.
- You may withdraw your consent at any time, insofar as the processing of your personal data is based on your consent.
- You have the right to complain to a data protection authority about the way we have used your personal data.

11. Changes to this privacy notice

RUAG reserves the right to change this privacy notice at any time without notice. The currently published version is valid.

12. Contact details

If you have any questions or would like to exercise your rights in relation to the processing of your personal data, please contact the RUAG data protection team (data-protection@ruag.ch).