

The Swiss POLYCOM specialist

RUAG



For sovereign security.



➤ POLYCOM is the nationwide radio security network of Swiss government agencies and organizations for rescue and safety [BORS]. As a Swiss POLYCOM specialist and integration expert, RUAG equips organizations with intelligent, interoperable and modular communication solutions.

We offer services related to the POLYCOM security radio network and are the official business partner for consulting as well as for the sale of POLYCOM terminals and various accessories. We also support our customers in the maintenance of subnetworks and in the integration and assembly of a wide variety of subsystems and components in vehicles.

That sets us apart



EXTENSIVE EXPERIENCE

We provide support for our customers throughout the entire life cycle of their equipment with robust specialist knowledge, technological expertise and many years of integration experience.



COMPETENT SUPPORT

Our specialists fully understand current and new technological requirements and the needs of different organizations.



CUSTOMIZED SOLUTIONS

We deliver customer-specific solutions that ensure efficient communication between security and rescue organizations.

An overview of our services

➤ SALE OF TERMINALS AND ACCESSORIES



➤ Benefit from a wide range of POLYCOM devices and short delivery times: Ranging from terminals and charging devices to accessories such as headphones, headsets or software and licenses.

POLYCOM products may only be sold to Swiss government representatives.

➤ REPAIR SERVICES AND DISPOSAL OF TERMINALS



➤ Thanks to our expertise and infrastructure, we guarantee fast and reliable repairs and disposal. We are certified by Airbus as a repair and disposal center for POLYCOM terminals in Switzerland.

Our repair services include the necessary material as well as the entire logistics including packaging and dispatch of the terminals and their accessories. The support agreements with Airbus ensure the constant availability of spare parts and auxiliaries.

The classified and certified terminals used in the POLYCOM sector must be properly disposed of at the end of their life cycle. We take care of professional disposal and guarantee sustainable recycling. As an Airbus certified company, we also document and dispose of encrypted terminals that are subject to a protection class.

➤ POLYCOM NETWORK MAINTENANCE



➤ As an official POLYCOM partner, we constantly ensure fast maintenance and servicing of the network infrastructure.

Our trained experts are equipped with all the necessary repair materials and measuring equipment. Thanks to our 24/7 on-call service, we can quickly resolve network faults at any time.

➤ INTEGRATION AND INSTALLATION OF RADIO SYSTEMS



➤ Vehicles and their POLYCOM systems are essential resources for rescue and security organizations. As a Swiss POLYCOM specialist, we ensure the operational readiness of on-board systems.

The availability and functionality of the on-board equipment are crucial to the success of the operation. We integrate and install radio systems, thus guaranteeing their operational readiness.



RUAG webshop

RUAG Ltd

Chemin de Pré Yvonnet 2

1860 Aigle

Tel. +41 58 484 15 50

polycom@ruag.ch



ruag.ch/polycom

